



RELEASE OF NEW DOCUMENTS

NOTIFICATION HEADER			
Related Edition No.	Vol 14	Related Edition Date	Feb 2017
Issued By	QA Department	To	All staff subsidiaries

NOTIFICATION DETAILS		
1	Document Name	CRM END USER MANUAL (Client Portal)
	File Name	CBS-M-IT-01_CRM_End_User_Manual_Client_Portal_2.0
	Latest Version	2.0
	Description	This CBS Partner Portal User Manual gives an introduction on the basics of the portal, how to use the portal and site navigation. It enables customers with highly personalized, interactive services on the Web like receive answers to their questions, submit enquiries in form of job orders, view in progress and past transactions, submit support issues and request custom developed knowledge base.
	Location	Storage Centre\CBS Templates Prod\ CRM USER MANUALS folder
2	Document Name	AGREEMENT-CBS-IA00-YY_0.1 - Template (for Multiple Party Client)
	File Name	AGREEMENT-CBS-IA-MP00-YY_0.0-Template
	Latest Version	2.0
	Description	An agreement that includes the Local sponsorship fees & share capital of the company, when the client is multiple party.
	Location	Storage Centre\CBS Templates Prod\Agreements Folder

NOTIFICATION GUIDELINE	
<ol style="list-style-type: none"> 1. This is the latest version and all staff is instructed hence forth to use these templates. Please discard any previous versions of the template or form and if you see any colleague of yours using it, inform them. 2. All Templates and Forms will be available for use from the following path: \\Server\Storage Centre\CBS Templates Prod 3. If you have any clarifications or comments, please email at: swapna.gopinathan@cbs-uae.ae 	